



We Are Ready:
Recovering a Failed
Organ Delivery in
Time to Save a Life



The Challenge

Late one evening, a leading national transplant network faced a logistical crisis. A kidney en route to a Florida hospital was rejected on arrival and urgently needed to be returned to the original facility in Texas for reassignment.

The original courier was unable to secure an onboard courier or a charter flight to complete the return. With the clock ticking and less than 8 hours left in the organ's viability window, the transplant was in jeopardy.

That's when they called American Expediting.

Our Solution

American Expediting's 24/7 NFO team mobilized immediately:

Rapid Coordination Across Teams

Within minutes, operations staff across time zones—including drivers, dispatchers, and flight coordinators—began contingency planning.

Charter Secured + Local Ground Support

Our team booked a charter flight from Florida to Texas while simultaneously dispatching vetted drivers to both hospitals.

Police Escort for Final Mile

With no time to spare, we coordinated a local law enforcement escort from the airport to the hospital—ensuring the kidney arrived swiftly and safely.

The Result

- Kidney delivered and transplanted successfully within its viable cold-time window
- 8-hour turnaround from first call to final delivery, covering over 1,200 miles
- American Expediting became the transplant network's primary courier partner—for the last 5 years and counting
- Custom-built charter network and police escort coordination now standard services



The Impact

Organ transplant logistics leave no room for error. When another provider couldn't deliver, American Expediting stepped in—with urgency, precision, and care. The kidney arrived in time. The surgery was successful. And a patient received a second chance at life.

Because when every second counts, reliability isn't optional—it's everything.



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